

Moving PA Forward Through Health Literacy Programming @ Your Library

Michelle Burda, Education and Health Literacy Coordinator

Lydia N. Collins, Consumer Health Coordinator

Elaina Vitale, Academic Coordinator









Databases

PubMed/MEDLINE

MeSH

UMLS

ClinicalTrials.gov

MedlinePlus

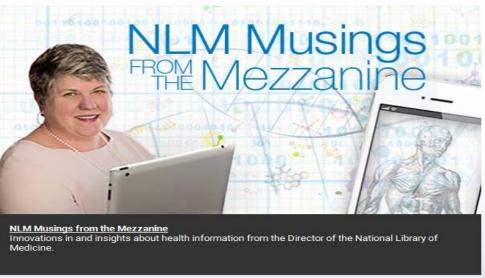
TOXNET

Images from the History of Medicine

Digital Collections

LocatorPlus

All NLM Databases & APIs



Find, Read, Learn

Search biomedical literature

Find medical terminologies

Search NLM collections

Read about diseases

Learn about drugs

Explore history

Find a clinical trial

Use a medical dictionary

Find free full-text articles

Explore NLM

About NLM

Health Information

Library Catalog & Services

History of Medicine

Online Exhibitions & Digital Projects

Research at NLM

Human Genome Resources

Biomedical Research & Informatics

Environmental Health & Toxicology

Health Services Research & Public Health Health Information Technology

NLM for You

Grants & Funding

Meaningful Use Tools

Training & Outreach

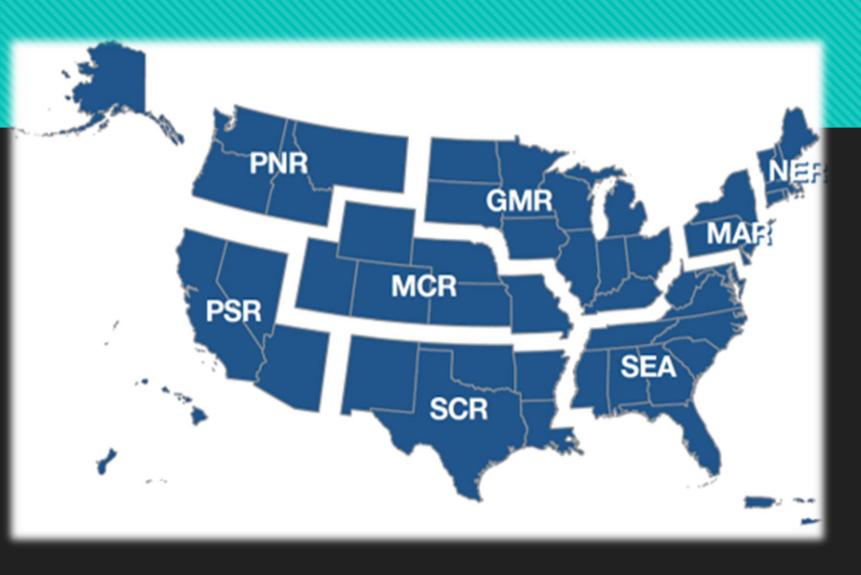
National Network of Medical Libraries

Regional Activities

News, Events, Videos

- Amanda J. Wilson appointed Head, National Network Coordinating Office, Library Operations, NLM (01/09/17)
- Mark Ziomek appointed Chief, Public Services Division, Library Operations, NLM (01/09/17)
- NLM Director Dr. Patricia Flatley Brennan

"The National Library of Medicine (NLM), on the campus of the National Institutes of Health in Bethesda, Maryland, has been a center of information innovation since its founding in 1836".



Greater Midwest Region (GMR)
Middle Atlantic Region (MAR)
MidContinental Region (MCR)
New England Region (NER)
Pacific Northwest Region (PNR)
Pacific Southwest Region (PSR)
South Central Region (SCR)
Southeastern/Atlantic Region (SEA)



PENNSYLVANIA LIBRARIES

HOME

NEWSROOM

WHAT IS PA FORWARD?

THE MISSION

SUPPORT

CONTACT US

RESOURCES

We ENVISION a Pennsylvania with

active citizens able to manage their own
and their family's WELL-BEING,

empowered to be EFFECTIVE PARTNERS
with their healthcare providers,
and living LONGER, MORE PRODUCTIVE lives.











Public Health and Public Libraries

By Amy Carlton | July 1, 2015



Panelists Lydia Collins, Carrie Banks, Christian Minter, and Anita Kinney

ealth literacy is defined in the Affordable Care Act as the ability to obtain, communicate, process, and understand basic health information and services to make appropriate health decisions. Health literacy takes many forms, from understanding the instructions on a prescription bottle or a consent form to knowing when

and how to get a second opinion.

University, 36% of adults in the US (87 million people) have basic or below basic health literacy. Low health literacy leads to \$106 to \$236 billion in health care costs annually because of higher use of emergency rooms, longer hospitalizations, and other issues, many of which are preventable.

Minter and her fellow panelists at "Public Health and Public Libraries: Librarians as Health Literacy First Responders" said public librarians are well equipped to respond to this crisis. Libraries can provide the space, technology, and resources to help improve health literacy.



<u>URL</u> for Public Health and Public Libraries (American Libraries, July 2015)

Improving Health Literacy, One Public Library at a Time

Public resources and training programs for librarians

By Lea Radick | October 30, 2015



Marilynn Lance-Robb, branch manager at the Carvers Bay Branch Library in Georgetown, South Carolina, assists a patron with health information.

Photo: Marilynn Lance-Robb

he first thing that Jennifer Davis tells patrons who come to her seeking medical information is not to Google their symptoms. "It's the worst thing you could possibly do," says Davis, director of Hall Memorial Library, which serves the communities of Northfield and Tilton, New Hampshire.

Instead, Davis assists patrons with their health care questions by helping them find information on Medline-Plus, an authoritative, free website where the public can find health information in more than 40 languages.

Although Davis, a former medical librarian, is familiar with health care topics, most public librarians do not

necessarily have a medical background. Still they may be faced with an assortment of health-related questions from the public every day.

More than 90 million adults in the United States have low health literacy—how well a person can get needed health information and services, and how well he or she understands them—according to the National Library of Medicine (NLM). NLM produces MedlinePlus, a National Institutes of Health (NIH) website that's just one of several consumer health resources available to the public



URL to Improving Health Literacy,
One Public Library at a Time
(American Libraries, October 2015)

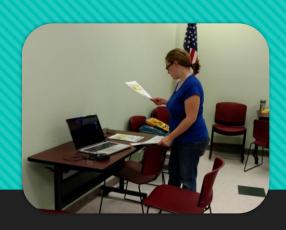
BECAUSE LIBRARIES CAN HELP YOU KEEP YOUR FAMILY HEALTHY.







Early Childhood – Story Time



During Regularly Scheduled Story Time

- Provide information on developmental stages/milestones of children 0-5
- Provide links to MedlinePlus health topic pages for caregivers of children 0-5
 - Baby Health Checkup
 - Childhood Immunization
 - O Nutrition
 - O Infant and Newborn Nutrition
 - Toddler Nutrition
 - Child Nutrition
 - Child Care
 - Child Dental Health





Looking for a great way to get families physically active at your library without offering structured sports programs? How about a fun way to combine physical literacy with verbal and music literacy? It's time for you to host a Family Dance Party!

While I work at a public library, this program can also be offered in a school library during lunch as a way to get kids active indoors on a rainy day, or in an academic library for students to get some stress relief during exams, or even to get to know one another at the beginning of the semester. Adapt it as you see fit; the only goal is to have fun!

Ebony Scott, our summer reading club coordinator, was tasked with creating this program, and she did a great job. Here are the steps involved:

Pick a date, time and location

We had our dance party on a Saturday afternoon in July. We held it in our multipurpose activity room. If you don't have such a space you could hold it in the children's department or even outside using a portable stereo system.

Spread the word

We used our event calendar and made a Facebook event to promote the party, along with word of mouth. Ebony made sure to have conversations with our Summer Reading Club members and their families.

Gather supplies

Ebony purchased a bunch of balloons, and they were blown up and left on the floor to be played with. She also rented a dance light from a local music store that could be set to pulsate colors. This light was propped up and projected onto a wall. She used a laptop and a set of computer speakers to have the music loud enough for the room.

And of course ... the music!

Ebony tried to pick music that would appeal to a wide age group. The staff had a great time coming up with ideas for the music and practicing our dance moves at the circulation desk. The following is the list played during the event.

We organized the songs on a private YouTube playlist. View our full playlist.



Some balloons, bubbles and a playlist that appeals to all ages are all you need for a family-friendly dance party. Photo credit: Greg MacPherson.

Each year on June 21, the LP Fisher Public Library in Woodstock, New Brunswick, celebrates International Yoga Day, first made official by the United Nations on Dec. 11, 2014. But you don't have to wait until June 2018 to celebrate — you can copy what we do by having a Family Yoga Party any time of year!

Planning a yoga day

own.

The first step in planning our yoga day was getting together at a local park with a bunch of other yoga teachers and their kids and deciding what we wanted to do this year. (I am also a yoga teacher, but you certainly don't have to be to hold a successful event!)

We thought of doing a yoga-style triathlon geared towards families (one-mile run/walk, 30-minute family-style yoga class, 10-minute group meditation), but we couldn't get the logistics sorted. We were also worried about the weather, which has been unseasonably rainy this year.

While we had to table the yoga-style triathlon for another time, local yoga and art teacher **Brigitte Marsden** and I decided to collaborate on teaching, and another yoga teacher, Tamara, came with her family to support us. We advertised it on Facebook and the web and in our print calendar. All mats and props were provided, since I already teach a weekly yoga class here at the library.

If you aren't a yoga teacher or don't feel comfortable leading a class of mixedages, you can contact your local yoga studios or gyms to see if you can find an
instructor to volunteer. Facebook groups are also good places to look. Make sure
to have the parents sign a liability waiver (and photo release, if you are taking photos. If you don't have any mats, you can ask people to bring their

Hosting a Family Yoga Party is a great way to provide energizing, inter-generational programming any time of year. Photo credits: Brendan Helmuth

Animal poses, sun salutations and exploring feelings

Brigitte led the families through a series of poses focused on jungle animals, which was fun, adorable and challenging. Then I took over and we did the rainbow power song, which you can find a video of below. Each pose of a sun salutation gets given a color of the rainbow.

URL for Blog: Family Yoga Party (ALA)

Health Programs for Teens



LIBRARIES MAKE LEADERS.







National Institute on Drug Abuse for Teens

Advancing Addiction Science

Have a drug problem -need help?

Teens

Teachers

Parents

Drugs & Health Blog

National Drug & Alcohol Facts Week

Teens: Drug Use and the Brain

Drug Facts

Get the latest on how drugs affect the brain and body. Featuring videos, games, blog posts and more!





Have a drug problem -need help?

Teens

Teachers

Parents

Drugs & Health Blog

National Drug & Alcohol Facts Week

Teachers: Classroom Resources on Drug Effects

Lessons, activities, and drug facts to educate teens about the effects and consequences of drug use.



Lesson Plan and



Scholastic Heads Up



Drug Facts for

DRUGS + YOUR BODY

Click below to find out how drugs affect the body — It ISN't Pretty!



BRAIN

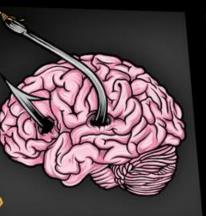
SKIN

LUNGS

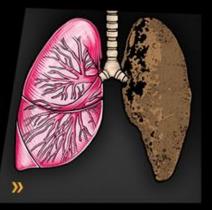
MOUTH

HEART

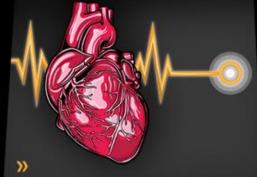
DEATH













FIND OUT MORE



HEADS UP REAL NEWS ABOUT DRUGS AND YOUR BODY



URL to Drugs + Your Body Interactive

URL to Drugs + Your Body Lesson Plan

Description

National Drug and Alcohol Facts Week

Get FREE materials for your event on NIDA's <u>Tools and</u> <u>Resources</u> page

Toolkit themes include:

alcohol, college-aged and young adults, marijuana, MDMA, opioi ds and other prescription drugs, teens in the juvenile justice system, tobacco, new psychoactive substances (synthetics)



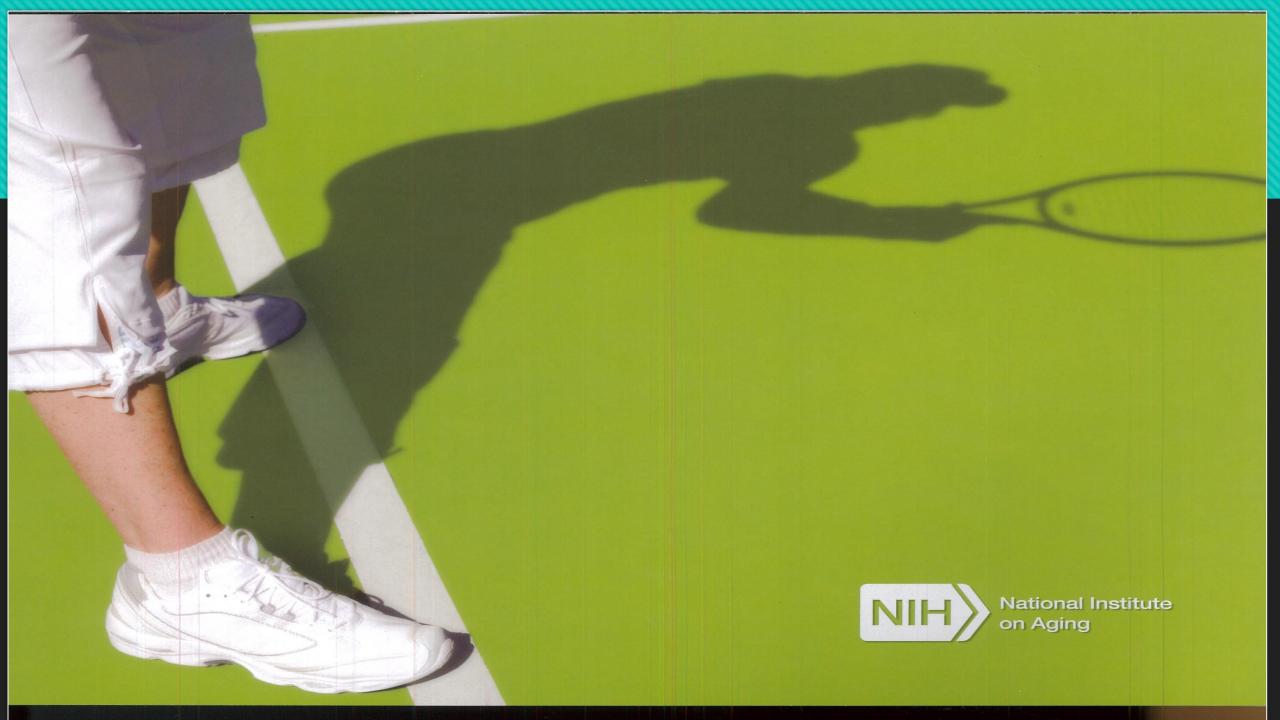
December 13, 2017, 2-3 PM EST URL to registration link for upcoming class

Health Program for Older Adults



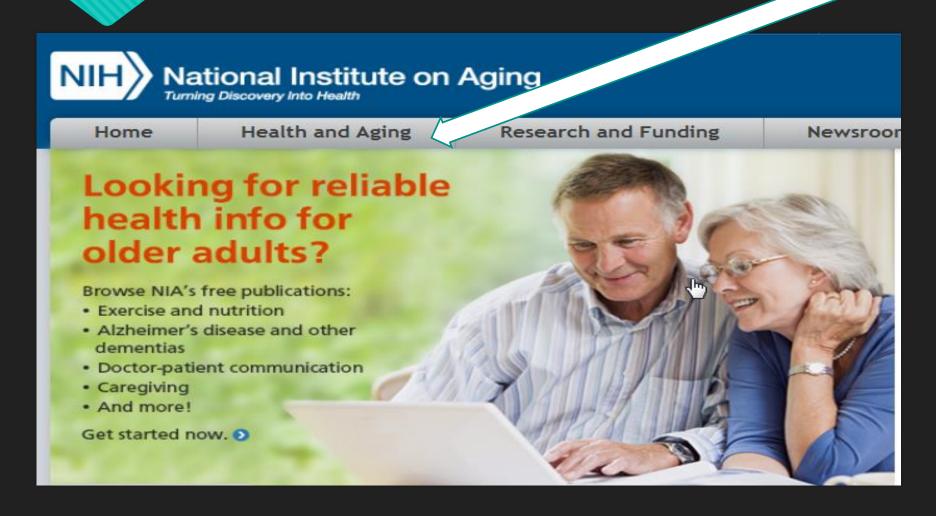
BECAUSE LIBRARIANS **CAN LEAD YOU** ON THE PATH TO **HEALTHY AGING.** NIH U.S. National Library of Medicine





National Institute on Aging (NIA)

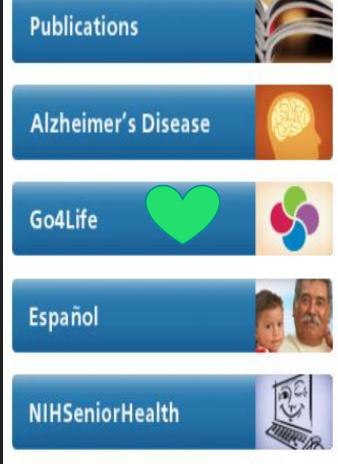
Click on Health and Aging

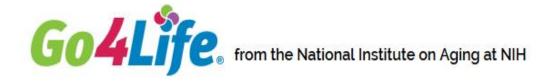




NIA Health and Aging

Go4Life tab





Get Started

Try These Exercises

Go to My Go4Life

Get Free Stuff

Be a Partner

Join our team!

Becoming a partner organization is easy. You'll get:

- FREE Go4Life resources.
- Go4Life program ideas.
- Monthly updates.
- Listed on our website.

SIGN UP TODAY



What's in the Partner Toolkit?

Motivational Flyers



Activity ideas to get you started:

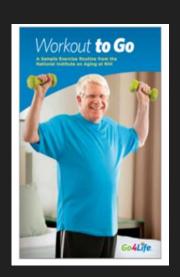
- Sponsor a health fair, and include Go4Life materials.
- Hold a wellness program, and include Go4Life materials.
- Sponsor an exercise challenge, and offer Go4Life materials as rewards.
- Invite a health expert to talk about the benefits of exercise, and use Go4Life handouts.

Web Badges with codes



Workout Programs & Guides





Free Stuff

Get Free Stuff



Tip Sheets



Success Stories



Infographic



Workout to Go



Exercise Guide



Spanish Resources



Bookmarks and Posters



Motivational Flyers



Exercise Guide Audiobook



Public Service Announcement



Exercise AgePage



Link to Go4Life

Caregiver Backpack Program

Program of

- the Allegheny County Department of Human Services
- the Southwestern Pennsylvania Area Agency on Aging
- Providing caregiver backpacks
- Specifically designed to provide the caregiver with a variety of resources relevant to the nonprofessional, family caregiver
- URL: <u>Availability Details</u>



PalA Literacies in Action Program Recipes Booklet

The PA Forward Toolkit

This Group contains all of the resources Pennsylvania libraries can use to promote and use PA Form on a local level. This toolkit is maintained by the PA Forward Steering Committee and updated frequent

Overview



PA Forward Star Library Program



PA Forward Commons



Fact Sheets



Communications & Media



Graphics & Logos



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Discussion: Share health outreach and programming that you may have done in your library.

What organizations have you or would like to partner with?

Questions

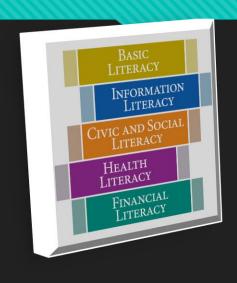
BECAUSE
LIBRARIES
ARE PARTNERS
IN A HEALTHY
COMMUNITY.







'Why Engage for Health' and PA Forward





- Pennsylvania Library Association (PaLA) PA
 Forward Initiative
- Community Engagement
- O Health Literacy Education Program
 - Replicable
 - Built in Evaluation



Taking an active role in your health care.









What is engagement?

- Listen
- Understand
- Ask questions

Why is engagement important?

▶ Better health and satisfaction

Tips to Stay Engaged



- ► Take a friend or family member with you
- Write things down
- Repeat back what you've heard
- Ask questions





"The single biggest problem in communication is the illusion that it has occurred."

—George Bernard Shaw







URL for AHRQ Waiting Room Video

3 Types of Questions



- ▶ What is this test for?
- ► What are my choices?
- ▶ Why do I need this treatment?
- ▶ Why do I need to decrease how much salt I eat?
- ► How often do I need to take the medication?
- ► How do you spell the name of that drug?

What Did You Hear?





Activity-Role Play



Questions?

Role Play



Search MedlinePlus

GO

Engage for Health

About MedlinePlus Site Map FAQs Contact Us

Health Topics

Drugs & Supplements

Videos & Tools

Today's Health News

Recovering from Concussion

Abuse, Neglect

More health news

Girls

Bullying May Take Bigger Toll Than Child

Milder Autism Typically Diagnosed Later in

Women's Brains May Have Tougher Time

Español



Health Topics

Find information on health, wellness, disorders and conditions



Drugs & Supplements

Learn about prescription drugs, over-the-counter medicines, herbs, and supplements



Videos & Tools

Discover tutorials, health and surgery videos, games, and quizzes



Medical Encyclopedia

Articles and images for diseases, symptoms, tests, treatments



Have a doctor's appointment?

Visit our Talking With Your Doctor page

2

3

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Stay Connected

ntor omail address

GO

Enter email address

NIH MedlinePlus Magazine

Read the



URL for MedlinePlus



Search MedlinePlus GO

About MedlinePlus Site Map FAQs Contact Us

Health Topics

Drugs & Supplements

Videos & Tools

Español

Engage for Health

Home → Health Topics → Talking With Your Doctor

Talking With Your Doctor

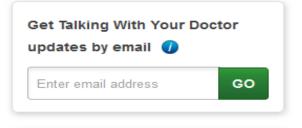


Summary

How well you and your doctor communicate with each other is one of the most important parts of getting good health care. Being prepared can help make the most of your visit. Here are some things you can bring:

- . Lists of your concerns, any allergies and all the medicines, herbs, or vitamins you take
- . A description of symptoms when they started, what makes them better
- · A trusted friend or family member
- . A way to take notes during your appointment





MEDICAL ENCYCLOPEDIA

Make the most of your doctor visit

URL for Talking With Your Doctor (MedlinePlus)

TeensHealth

For Parents For Kids For Teens

from Nemours

Search here...

Teens Home

Body

Mind

Sexual Health

Food & Fitness

Diseases & Conditions

Infections

Q&A

School & Jobs

Drugs & Alcohol

Staying Safe



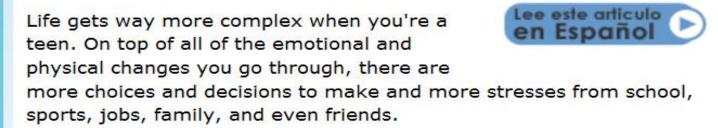


▶ What's in this article?

see more [+]

Listen ()

Your Doctor



URL for Talking to Your Doctor (TeensHealth)





Questions?

Communication is Key!



<u>URL</u> for House MD Video

Image from Fox

For More Information Contact:



National Network of Libraries of Medicine, Middle Atlantic Region

http://nnlm.gov/mar/ nnlmmar@pitt.edu 412.648.2065



This presentation was adapted from the 'Engage for Health': Tools for Health Literacy Community Education from The Hospital & Healthsystem Association of Pennsylvania.

This project is funded by the National Library of Medicine, National Institutes of Health, Department of Health and Human Services, under Cooperative Agreement Number UG4LM012342 with the University of Pittsburgh, Health Sciences Library System.

'Engage for Health': A Patient Communication Program

About 'Engage for Health'

Materials for Distribution

Questions? Contact:



Lydia Collins
Consumer Health
Coordinator
(412) 624-1411
lydia@pitt.edu

■

Findings from the 'Engage for Health' Pilot Project (2017 Report)

Here is a video of the 'Engage for Health' program that was hosted by the Hershey Public Library in Hershey. PA.This video was produced with funds from HAP.

About Engage for Health

The Hospital & Healthsystem
Association of Pennsylvania
(HAP) and its Pennsylvania
Hospital Engagement Network
(PA-HEN) developed 'Engage
for Health', a series of tools to
conduct a community education
program on taking an active role
in your health care. In 2016 the



Pennsylvania Library Association (<u>PaLA</u>) and the National Network of Libraries of Medicine, Middle Atlantic Region (<u>NNLM MAR</u>) partnered with HAP, the NNLM Evaluation Office (<u>NEO</u>) and the Agency for Healthcare Research and Quality (<u>AHRQ</u>) to update the program and pilot it in 16 libraries across PA.

The 'Engage for Health' program is now available for libraries, community and faith based agencies and health care providers to offer in their communities. If you are interested in offering this program, please feel free to use the materials located on this page and contact NNLM MAR for assistance.

We encourage you to offer this program, use the evaluation materials (and send them to us) as well as let us know about the success of your 'Engage for Health' program.

AHRQ published a case study on the 'Engage for Health' program and the pilot project in PA, read the entire case study <u>here</u>...

'Engage for Health' Program Materials

All of the materials you need to offer the 'Engage for Health' program are freely available. The toolkit includes the presentation slides, speaker notes, role play exercise, pre-post evaluation form (and instructions to send MAR the completed forms), promotional poster and logo.

- Engage for Health Presentation Slides
- Engage for Health Speaker Notes for Presentation Slides
- Engage for Health Role
 Play
- Engage for Health Pre-Post Evaluation Instructions
- Engage for Health
 Pre-Post Evaluation Form



Discussion: Share your thoughts about the 'Engage for Health' program?

Value of Partnering

- Existing Relationships
- New Relationships
 - HAP provides access to health care providers as partners for the 'Engage for Health' program
- Various Agency Types
 - Hospitals/Health Care Centers
 - Senior Centers
 - Community/Faith Based Organizations
 - Public Health Departments

Libraries as partners because statements

In PA contact Jennifer Collins at HAP for assistance with locating a health care professional to offer 'Engage for Health' at your library: jcollins@hapoline.org or (717) 561-5330

How do I find partners?







<u>URL</u> to NNLM Membership Directory, <u>URL</u> to MedlinePlus Organizations, <u>URL</u> to MedlinePlus Directories and <u>URL</u> to 2-1-1 United Way

Why Should You Offer Health and Wellness Programs @ Your Library?

- Empower Members of Your Community
- Promote Health Literacy @ Your Library/Health System
- Partnership Building for Your Library/Health System







"Being able to help
members of my community
advocate for themselves
and loved ones was
amazing!"

"Our community partner, the health care provider added value to the program by illustrating how asking questions can enhance and improve the healthcare experience."

"My best experience with this health literacy initiative was learning more about the evaluation process. Understanding the give-and-take on formulating the questions. It was very helpful to have the group assist in the evaluation design and these skills can be applied to other aspects of my work."

"Attendees wanted to
know why more people
know of the program was
a good."

NNLM MAR Funding

Currently Open

- O Exhibitor
- O Health Information Awareness
- Professional Development
- Regional Symposium Award

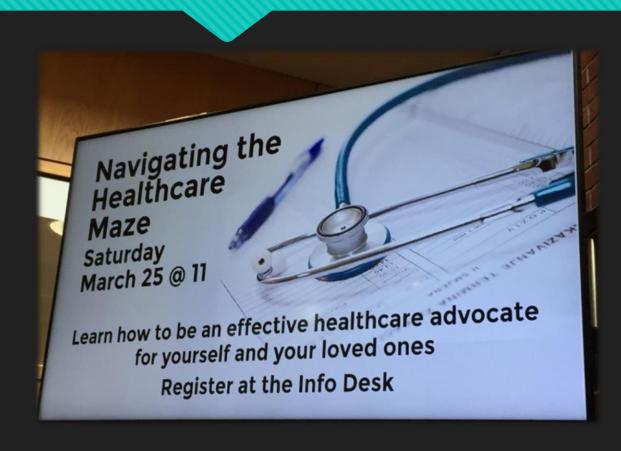
Currently Closed

- Clinical and Public Health Outreach
- Emergency Preparedness
- Health Literacy
- Health Sciences Library
- Outreach to Consumers



URL to NNLM MAR Funding

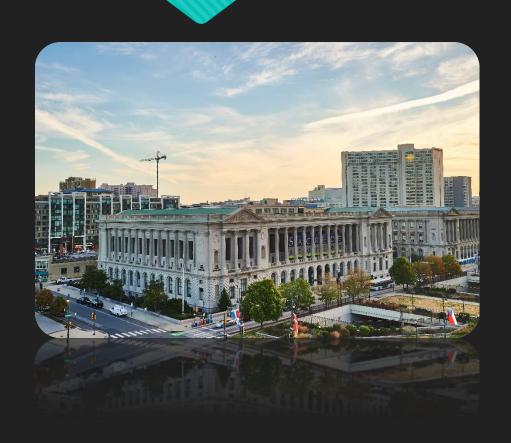
Albany Medical College: Outreach to Consumers to Improve Health Literacy



Ideal Partners: Academic Libraries, Public Libraries

Through interactive training workshops, AMC librarians assist a diverse group of community members in learning about their health conditions, understanding how to research health information using NLM and other internet resources, and learning how to prepare for a medical appointment including compiling a list of questions for their health care provider.

Free Library of Philadelphia: Harnessing the Power of Public Library and Other Staff to Improve Population Health



Ideal Partners: Academic Libraries, Academic Departments, Public Libraries

This four-module pilot curriculum provides the necessary tools for library staff to recognize the health and social challenges facing their most vulnerable patrons, engage with those patrons, and subsequently refer them to appropriate community-based resources.







- Altoona Area Public Library (Jennifer Knisely & Josh McConnell)
- Bosler Memorial Library (Vallie Edenbo & Nicholas Macri)
- Carnegie Free Library of Swissvale (Kate Grannemann)
- Downingtown Library (Karen Smith)
- Easton Area Public Library (Jennifer Stocker)
- Hershey Public Library (Barbara Ellis)
- O Indian Valley Free Library (Nicole Husbands)
- Indiana Free Library (Lauri Fletcher)

- James V. Brown Library (Dana Brigandi)
- Clearfield County Library (Paula Collins)
- Kreutz Creek Valley Library (Susan Nenstiel)
- Margaret R. Grundy Memorial Library (Barbara Gerhard)
- North Pocono Public Library (Susan Jeffery)
- Reading Public Library (Nathaniel Thomas)
- Sugar Grove Free Library (Leslie LaBarte)
- West Pittston Public Library (Anne Bramblett-Barr)
- Whitehall Public Library (Brandon Taper)



NNLM MAR serves Delaware, New Jersey, New York and Pennsylvania

For questions regarding the content of this presentation or to request training please contact:

National Network of Libraries of Medicine, Middle Atlantic Region

nnlmmar@pitt.edu

For assistance with implementing 'Engage for Health' please contact NNLM MAR nnlmmar@pitt.edu

Web site: http://nnlm.gov/mar

Phone: 1.412.648.2065

For assistance connecting with a Pennsylvania hospital, contact HAP's Jennifer Collins at jcollins@haponline.org

Connect with HAP on the web (https://www.haponline.org/), Twitter (https://twitter.com/HAPupdates)

This project is funded by the National Library of Medicine, National Institutes of Health, Department of Health and Human Services, under Cooperative Agreement Number UG4LM012342 with the University of Pittsburgh, Health Sciences Library System.